

◆◆ Address Registration Guide (PC/SMARTPHONE Version) ◆◆

In order to use the Minamisoma disaster prevention email system, please register as follows:

【When registering a new email address】

① SEND A BLANK EMAIL:

Send a blank email (without a body or title) to the address below.

宛先	minamisoma@cousmail-entry.cous.jp
件名	なし
本文	なし



You can also send a mail using the QR code above.

② RECEIVE TEMPORARY REGISTRATION ACCEPTANCE EMAIL:

After you send the blank mail, you will receive a temporary registration acceptance email. Please click on the link provided within the email within 30 minutes.

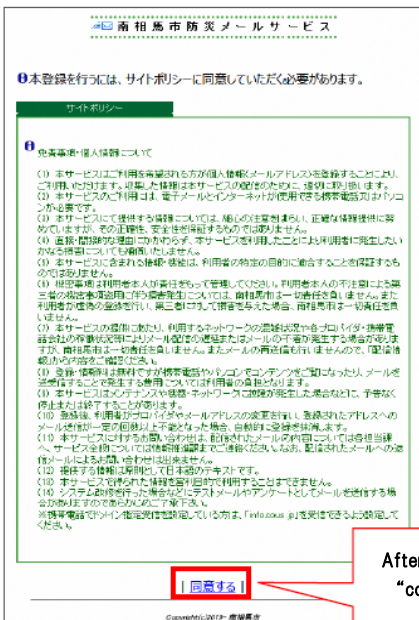


※If you miss the 30-minute window, please re-do step one and reapply.

※If you did not receive the temporary email, please refer to page 6 about your email settings.

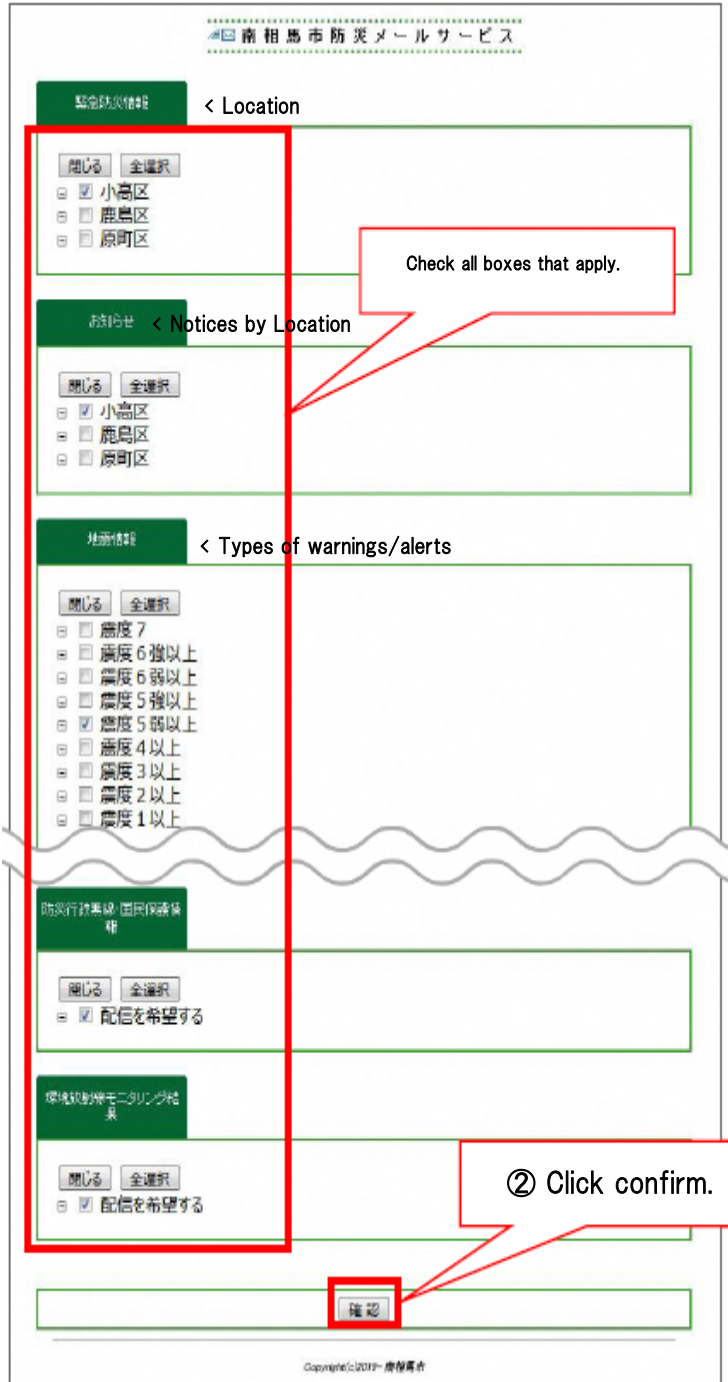
③ READ AND CONSENT TO THE SITE TERMS AND CONDITIONS:

After checking the contents of the site terms and conditions, please hit the “consent” button 「同意」 below.



④ ADD A LOCATION:

Click all the options that apply to you in terms of location and types of warnings/alerts you would like to receive. After you are finished, click the confirm button, or 「確定」.

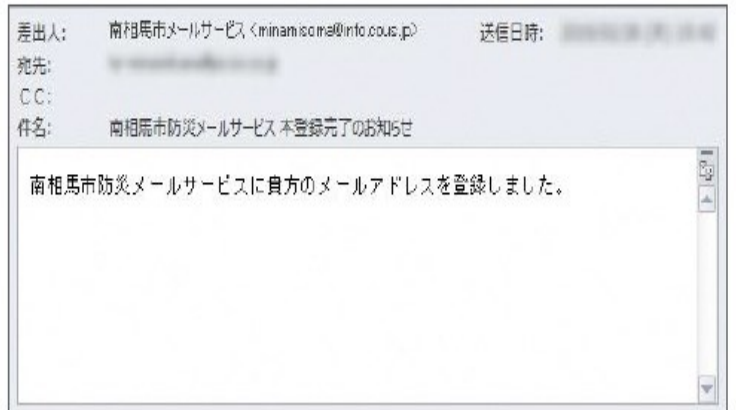


⑤ CONFIRMING REGISTRATION CONTENTS:

After confirming your registration contents, click the register button or 「登録」.

⑥ REGISTRATION COMPLETION SCREEN AND EMAIL :

After clicking register, you should see the confirmation screen (top image) as well as receive a separate email stating that your registration has been completed as seen below (bottom image).



You have completed the registration process!

【When changing contents of registration】

After you complete the initial registration, you can then change the contents of your registration.

※Please note that no additional settings will be made in the new registration procedure on page 1.

① SEND A BLANK EMAIL:

Send a blank email (without a body or title) to the address below.

宛先	minamisoma@cousmail-check.cous.jp
件名	なし
本文	なし



You can also send a mail using the QR code above.

② RECEIVE TEMPORARY REGISTRATION ACCEPTANCE EMAIL:

After you send the blank mail, you will receive a temporary registration acceptance email. Please click on the link provided within the email within 30 minutes.



※If you miss the 30-minute window, please re-do step one and reapply.

③ CHECK CONTENTS OF YOUR REGISTRATION:

Here you can check all the information of your registration. If you want to change the contents, click the “change” button, or 「変更」.

④ CHANGE REGISTRATION CONTENTS:

After changing the content that you would like to change, click the confirm button, or 「確定」 once more.

※If you want to delete your registration, please see the “When deleting your registration” section.

⑤ CONFIRM CHANGES:

After confirming the changed content, click the change button, or 「変更」 once more.

南相馬市防災メールサービス

緊急防災の備え

小高区

お知らせ

小高区

地震情報

震度 5 弱以上

津波情報

配信いたしません

防災行政無線・住民保護無線

防災行政無線および国民保護情報

環境放射線モニタリング結果

環境放射線モニタリング結果

変更

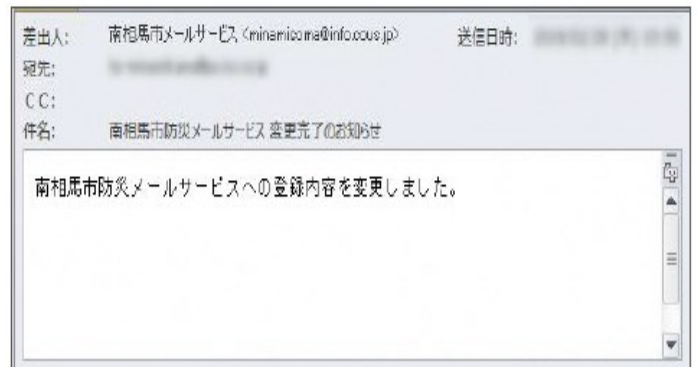
Copyright © 2013 南相馬市

① Check details.

② Click CHANGE.

⑥ CHANGE COMPLETION SCREEN AND EMAIL :

After clicking change, you should see the confirmation screen (top image) as well as receive a separate email stating that your registration has been changed as seen below (bottom image).



You have successfully changed your registration details!

【When deleting your registration】

Whether you want to change or delete your email address, please register once again after you change your information.

-When you want to change your email address

-When you want to delete your email address soon, etc.

[CAUTION] You cannot delete your registration after you delete your email address so please delete your registration before deleting your email address.

① SEND A BLANK EMAIL:

Send a blank email (without a body or title) to the address below.

宛先	minamisoma@cousmail-cancel.cous.jp
件名	なし
本文	なし



You can also send an email using the QR code above.

② RECEIVE TEMPORARY REGISTRATION DELETION EMAIL:

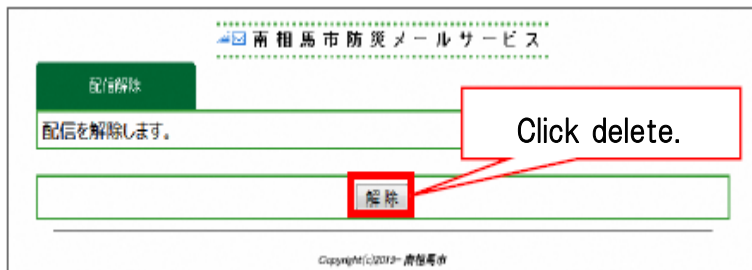
After you send the blank mail, you will receive a temporary registration deletion email. Please click on the

※If you miss the 30-minute window, please re-do step one and reapply.



③ CONFIRMATION OF DELETION SCREEN:

Click the “delete” button or 「解除」.



④ DELETION COMPLETION SCREEN AND EMAIL :

After clicking delete, you should see the confirmation screen to the left below as well as receive a separate email stating that your request for deletion has been



You have successfully deleted your registration.

【About your email settings】

If you have not received any confirmation mails when sending a blank email or completing the registration process, please check the email settings on your phone to confirm whether or not they are properly set up to receive incoming emails.

※The spam email filtering settings on your phone differ between phone providers. Please check out the provided information below about different carriers to learn how to fix your email settings. Otherwise, please contact your carrier directly for support.

① PHONE SETTINGS:

Please make sure your phone is set up to be able to receive emails from the address below.

minamisoma@info.cous.jp

※If you do not receive the confirmation emails, even if you set your email to be able to receive messages from the email above, try the following:

- The spam email filter may determine that the email is spam and may block the delivered email. In this case, in addition to allowing your phone to receive emails as in the steps above, check the spam-filter settings to ensure you can receive our emails.
- If you have not set permission to receive emails with URLs attached, the email may not arrive if the URL is included in the confirmation email. If you have received an email with a URL, you do not need to change the settings, but if you do not receive it, change the settings for receiving an email with a URL.

② HOW TO CHANGE YOUR PHONE SETTINGS:

The URLs below is the current information as of March 1st, 2019.

DOCOMO

If you have imode

Email settings and spam email filter settings

https://www.nttdocomo.co.jp/info/spam_mail/imode/domain/index.html

If you have a smartphone (sp mode), or iPhone

Email settings and spam email filter settings

https://www.nttdocomo.co.jp/info/spam_mail/spmode/domain/index.html

au (both email settings and spam filter settings must be changed if au is your service provider)

If you have a cellphone

Email settings and spam email filter settings

<https://www.au.com/support/service/mobile/trouble/mail/email/filter/detail/domain/>

Settings for emails with URLs attached

<https://www.au.com/support/service/mobile/trouble/mail/email/filter/detail/antiurl/>

If you have a smartphone (sp mode), or iPhone

Email settings and spam email filter settings

<https://www.au.com/support/service/mobile/trouble/mail/email/filter/detail/domain/>

Settings for emails with URLs attached

<https://www.au.com/support/service/mobile/trouble/mail/email/filter/detail/antiurl/>

SoftBank

If you have a cellphone

Email settings

<https://www.softbank.jp/mobile/support/antispam/settings/whiteblack/>

Spam email filter settings

<https://www.softbank.jp/mobile/support/antispam/settings/antispoof/>

Settings for emails with URLs attached

<https://www.softbank.jp/mobile/support/antispam/settings/antiurl/>

If you have a smartphone or iPhone (commonly with 「@softbank.ne.jp」 「@i.softbank.jp」 mail addresses.)

Email settings

https://www.softbank.jp/mobile/support/iphone/antispam/email_i/white/

Spam email filter settings

https://www.softbank.jp/mobile/support/iphone/antispam/email_i/antispoof_rescue/

Settings for emails with URLs attached

https://www.softbank.jp/mobile/support/iphone/antispam/email_i/antiurl/

【About your cookie settings】

In order to use this mail delivery service, you need to change the settings to allow for cookies. Usually this setting is already in place, but it may be necessary to change it manually depending on the model of phone.

※The setting procedure varies depending on each mobile carrier and model.

【About addressable characters】

The following character strings cannot be used in the addresses that use this mail delivery service.

1) The symbols other than the following cannot be used.

Dot (.) | Hyphen (-) | Underscore (_) | Plus (+) | Slash (/) | Question Mark (?)

2) Accounts starting with a hyphen (-) cannot be used.

※If the above address applies to yours, you need to revise the address.

【About the SSL manual (SHA-2)】

This mail delivery service uses a communication encryption SSL server certificate (SHA-2).

With some mobile phones that do not support SHA-2, you may not be able to register, change, or cancel your email address because you cannot use the website.

The following errors may occur in the corresponding mobile phone. (※It depends on each mobile phone.)

(Example)

-The site is not displayed, instead a white screen is displayed.

-A message such as "SSL communication is invalid" or "Connection is interrupted" is displayed.

You can check the target mobile phones from the following sites.

● Dejisart (formerly Symantec)

※Reference at the bottom of the page: In the listed file "list_symc_ver201503_rev.1_wo cross.pdf" for mobile phones etc. with or without cross-route setting,

Models with "X" in the "Symantec SHA-2 compatible SSL server certificate no cross root setting" column are the target phones.

<https://knowledge.digicert.com/ja/jp/solution/SO28069.html>

● NTT DOCOMO (DOCOMO mobile phone)

https://www.nttdocomo.co.jp/info/notice/pages/150715_00.html

● KDDI (au mobile phone)

<http://www.kddi.com/important-news/20150715/>

● SoftBank (SoftBank 3G mobile phone number)

<https://www.softbank.jp/mobile/info/personal/news/support/20150715a/>